

Dear Respected Organization,

It gives me great pleasure to outline in the following pages, the history of my experiences for your kind review. I will not elaborate much on older positions, however, recent positions will have a more detailed outline.

In summary, my experiences span over twenty years in the field of Information Technology in different business outfits; local and international. Covering a wide spectrum of specialities, from development and implementation, to consulting and management. In parallel, a passion for photography evolved over thirty years, to venture in the business of photography & visual services.

My objective is to work in a challenging & proactive environment where such experiences can be leveraged and utilized with its different teams & lines of business.

I hope you'll find the information in this CV satisfactory, and invite you to contact me for any further information you might need.

Respectfully yours,

Waleed Alzuhair
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Objective

To assume the responsibilities of Information Technology Management in a challenging, developing and proactive environment.

Highlights of Qualifications

+20 years of experience in the IT industry, management, photography, and marketing:

- Information Technology Management.
- Technology Solutions Architect.
- Sales and marketing experiences.
- Saudi Arabian market knowledge.
- Quality Management & Six Sigma methods.
- Architectural & Food Photography.

Summary of Experiences

10 2010 - Current	Principal LMS Consultant Oracle Corporation
03 2007 - 06 2010	Head of Information Technology & Visual Services Saudi Research & Publishing Company
09 2006 - 01 2007	Multimedia Manager (project based) Saudi Systems Corporation
09 2004 - 03 2007	Founder & Photographer Funoon Waleed
06 1998 - 09 2004	Core Technology Consultant & Team Leader Oracle Corporation
06 1990 - 06 1998	Technical Support Manager Saudi Systems Corporation
01 1989 - 06 1990	System Operation & Management Security Forces Hospital
03 1988 - 01 1989	System Operator Al-Muhandis

Detailed outline and contact information in the following pages ...

Experiences Outline, Detailed

10 2010 – Current	Principal License Management Services Consultant
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Company | Oracle Corporation

Oracle's Global License Management Services (LMS) is an organization that promotes the management, governance and awareness of the proper use and distribution for Oracle systems through expert services.

The main LMS services are as follows:

- Advisory Services: Licensing consulting services.
- Review Services: Usage assessment & utilization services.
- Managed Services: Includes all the above, with corporate licensing strategic planning.

Working in collaboration with the different LOBs, covering Saudi Arabia.

03 2007 – 06 2010	Head of Information Technology & Visual Services
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Company | Saudi Research & Publishing Company - SRPC

I was 1st hired to setup the Visual Services Department, which involved creating and executing a multi-year business plan with the following main strategies:

- Develop a national department structure, business plan, and budget, to cover current and the near future company requirements.
- Organizing the photography workflow to cover sports, editorial, products and fashion photography.
- Modernizing the photography tools to increase the quality of deliverables and reduce the operational cost.
- Develop the photography services to cover both internal and external assignments.

The department produces material for the 18 publications of SRPC in 20 countries.. The department employs +40 local professionals and a worldwide network of freelancers to aid in the different assignments.

On May 2009, the responsibility of Head of The Information Technology Department were added to my responsibilities. The IT Department at SRPC offers its services to SRPC and all 16 subsidiaries of the parent group, Saudi Research & Marketing Group (SRMG).

The main sections of the IT Department are:

- Technical Support.
- System Administration.
- Network & Communications.

- Applications & Development.
- IT Projects Management.

My role is to develop & execute the IT strategies to assure the smooth growth of the IT services, in alignment with the strategic plans of SRMG, SRPC, and all their 20 subsidiaries in Saudi Arabia, United Arab Emirates, London, Egypt, and Lebanon.

Projects, with the IT Department as a main team member:

- Content Management System, across the group.
- Online Publications (full editorial workflow).
- Workflow automation of the print process, from editor to the final press stage.
- Customer Data Warehouse.
- Syndication Engine.
- Fleet Management.
- International Video Conferencing.
- Photographs meta-data definition per IPTC standards.

IT Projects created:

- International Central Archives.
- Global License Management.
- Secure Wireless Network.
- WAN/LAN restructuring & zoning.
- Red Hat Linux server deployment.
- LDAP directory service implementation.
- Knowledge Sharing (based on LDAP, WebDAV & CalDAV).
- IT Policies & Procedures definition & implementation.
- IT Service Catalog.
- IT SLA definition & implementation.
- Staged ITIL Framework Implementation.

09 2008 – 05 2009

Head of Quality (Temporary Assignment)

Company

Saudi Research & Publishing Company - SRPC

Head of The Quality Department, and reporting to the Deputy Managing Director. The brief scope is to assure quality standards are applied to new projects, internal business processes, publications' workflow, products, and services. In addition to the project management of certain corporate initiatives, and the membership of new projects' steering committees.

09 2006 – 01 2007

Multimedia Manager

Company Saudi Systems Corporation

This temporary assignment was to fulfill the requirement of a client in developing an online repository of scanned & photographed artifacts. The online solution was to include an online commerce module with several price lists that are appropriate for the different user profiles (student, researcher, ... etc).

I managed the project, after defining the:

- Solution development specifications.
- Software & hardware resilient infrastructure.
- Digitizing and production specifications.
- Time & material.

The project ended before going live, as it was sold to another client.

08 2004 – 03 2007

Founder & Photographer

Company Funoon Waleed Photography Establishment

Founded a fully licensed commercial studio to cover the market needs for specialized commercial photography. The Main targeted cliental are advertising agencies, marketing, and public relations departments in both the Public & Private Sectors for the market.

For more information and to view a partial list of clients, please visit the website:

www.waleedsgallery.biz

Note: only pro-bono-publico projects are conducted at this time; Pre-qualification required. The business was temporarily closed, due to conflict of interest with work done for SRPC.

06 1998 – 09 2004	Core Technology Consultant & Team Leader
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Company	Oracle Corporation
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Oracle Core Technology comprises of software products that form the foundation of any Oracle solution. These products include the Oracle Database, Internet Application Server, Development tools, and Business Intelligence tools.

My task was involved in all lines of businesses: Sales, Partner Management, Support, Education, Consulting and Finance LOBs.

I had four major roles and they were as follows:

- Sales Consulting role.
- Product Management role.
- Pre-sales Team Leader role.
- Country's License Management Consulting role.

06 1990 – 06 1998	Technical Support Manager
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Company	Saudi Systems Corporation
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The main role was MIS management of the in-house infrastructure of computers, networks, and office automation software running under a blend of operating systems and communications protocols.

Other roles also involved producing technical documents, procedures, and technical proposals for undergoing projects. Localization of a document management system was also carried out for a product named “Optix®”, in addition to working on technical projects that the company is involved in, be it consulting, GIS, office automation, multi-media, internet, or turn-key solutions using state-of-the-art technologies.

I managed a team of three professionals and more resources were allocated on project-by-project basis.

01 1989 – 06 1990	System Manager
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Company	Security Forces Hospital
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03 1988 – 01 1989	System Operator & Trainee
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Company	Al-Muhandis
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Personal Information

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